## Dancing Between Success and Failure: Edit-level Simplification Evaluation using SALSA **#**

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#### Abstract

We introduce SALSA, an edit-based human annotation framework that enables holistic and fine-grained text simplification evaluation. We develop twenty one linguistically grounded edit types, covering the full spectrum of success and failure across dimensions of conceptual, svntactic and lexical simplicity. Using SALSA, we collect 19K edit annotations on 840 simplifications, revealing discrepancies in the distribution of simplification strategies performed by fine-tuned models, prompted LLMs and humans, and find GPT-3.5 performs more quality edits than humans, but exhibits frequent errors. Our data, and annotation toolkit are available at https://salsa-eval.com. This work has appeared previously at EMNLP 2023.

#### 1 Introduction

Text simplification aims to improve a text's readability or content accessibility while preserving its fundamental meaning (Stajner, 2021; Chandrasekar et al., 1996). Traditional human evaluation for text simplification often relies on individual, shallow sentence-level ratings (Sulem et al., 2018; Alva-Manchego et al., 2021), easily affected by the annotator's preference or bias. Maddela et al. (2023) recently proposes a more reliable and consistent human evaluation method by ranking and rating multiple simplifications altogether. However, as text simplification involves performing a series of transformations, or edits, such as paraphrasing, removing irrelevant details, or splitting a long sentence into multiple shorter ones (Xu et al., 2012), sentence-level scoring remains difficult to interpret since it is not reflective of detailed information about the types of edits being performed.

We introduce SALSA **\*** – Success and FAiluredriven Linguistic Simplification Annotation – an *edit-level* human evaluation framework capturing a broad range of simplification transformations. SALSA is built on a comprehensive typology (§2)

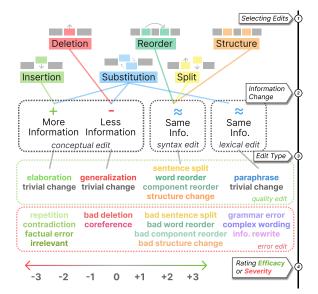


Figure 1: The multi-stage SALSA edit evaluation framework. Spans are classified into twenty one success and failure types.

containing 21 quality and error edit types. Using SALSA, we develop an interactive interface and collect 19K edit annotations of 840 simplifications written by eleven state-of-the-art language models and two humans. With these annotations, we conduct a large-scale analysis of model and automatic metric performance, and further introduce the automatic word-level quality estimation task for text simplification. Our results demonstrate that SALSA provides an interpretable and exhaustive evaluation of text simplification.

## 2 SALSA 🍃 Framework

We introduce SALSA, an edit-based human evaluation framework for text simplification. SALSA is defined by a typology of 21 linguistically-grounded edit types with the aim of capturing both successes and failures (i.e., quality changes and errors). The annotation methodology of SALSA is structured as a decision tree and implemented via an easy-to-use interface, with the decision tree shown in Figure 1.

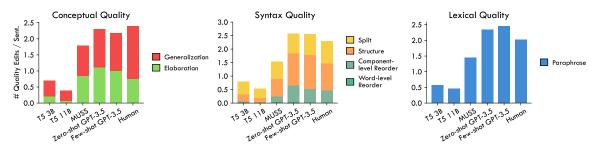


Figure 2: Successful edits per-model, organized by edit type. MUSS outperforms fine-tuned T5 but fails to capture more complex simplification techniques. Compared to GPT-3.5, human written simplifications have more generalization a similar distribution of syntax edits, and slightly less paraphrasing .

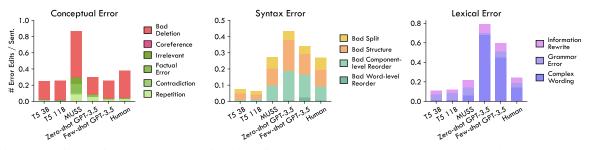


Figure 3: Failure edits per-model, organized by edit type. Compared to humans, both GPT-3.5 setups make more syntax and lexical errors. Although humans perform bad deletion errors at a higher frequency than GPT-3.5, this is reflective of the inherent ambiguity in judging the relevancy of the deleted content.

#### 2.1 Edit Selection

Annotation begins with *edit selection*, where annotators identify the edits performed by the simplification and select the corresponding spans for each edit. We define six types of edit operations: single-operation insertion, deletion, substitution, word-/clause-reorder, and multi-operation sentence split and structure changes. An insertion or deletion edit exclusively modifies content, while a substitution either modifies or paraphrases content. Reorder, split, or structure edits perform a context-free syntax transformation. As split and structure edits are multi-operation (i.e., require a combination of single operations), they are defined by a set of underlying single-operation *constituent* edits.

#### 2.2 Categorizing by Information Change

Each selected edit is then labeled with its impact on the underlying sentence information: *less, same, more* or *different* information. Given the type of operation and change to information, we subsequently organize each edit into three linguistic families as defined by Siddharthan (2014):

Lexical edits perform simple changes in "wording". This includes paraphrasing (i.e., substitution that keeps the same information) and inconsequential trivial changes (e.g., inserting 'the').

**Syntax edits** capture transformations to the *distribution* of information, rather than substance. A

split converts a candidate sentence to two sentences, a re-order edit re-arranges clauses or wording within a clause, and a structural edit modifies the voice, tense or clausal structure.

**Conceptual edits** modify underlying ideas conveyed by the text. A conceptual edit requires elaboration to add clarifying information or generalization to delete unnecessary/complicated ideas.

#### **3** Results

We use SALSA to evaluate state-of-the-art simplification by collecting annotations on our extended version of the SIMPEVAL corpus (Maddela et al., 2023), which includes fine-tuned, LLM- and human-written simplifications. Our resulting data collection includes 19K edit annotations across 840 simplifications. We present our primary results in Figures 2, 3, which illustrate the frequency of quality and error edit types. Few-shot GPT-3.5 far surpasses existing models, particularly in making syntax and content edits. However, its simplifications are not *aligned* to the types of operations performed by human. Some fine-tuned models such as the MUSS (Martin et al., 2022) produce more diverse edits than GPT-3.5, yet suffer from incredibly high errors, while others (T5, Raffel et al., 2020) learn to minimize loss by making very few changes. Despite low conceptual and syntactic simplification, MUSS paraphrases at a human rate.

### Limitations

Our annotation only represents a single use case of text simplification and we encourage an extension of SALSA to domain-specific simplification, such as medical (Joseph et al., 2023), legal (Garimella et al., 2022), or multi-lingual text (Ryan et al., 2023), and annotations by groups of specific downstream users (Stajner, 2021). Incorporating higherlevel operations such as sentence fusion, paragraph compression, and reordering would require an extension to SALSA and presents unique analytical challenges. Finally, detailed human evaluation inherently requires greater resources to produce a high granularity of annotations. While we show this process can be streamlined with a robust annotator training, SALSA requires a similar amount of resources as widely used fine-grained evaluation in other tasks such as MQM (Lommel et al., 2014) or FRANK (Pagnoni et al., 2021).

#### **Ethics Statement**

Our annotations were performed using the SIMPE-VAL<sub>2022</sub> corpus, originally collected from publicly available Wikipedia articles (Maddela et al., 2023) and we further extend the dataset with complex sentences collecting using the same methodology from publicly available Wikipedia articles. As discussed in §B.2, we perform data collection with in-house annotators from a US university. Annotators were all native English speakers and paid \$15-\$18/hour. We took care to manually review all data prior to annotation as to exclude any triggering or sensitive material from our annotation data. Annotators were informed that any data they felt uncomfortable with was not required to annotate. Our interface was built using the open-source Vue.js<sup>1</sup> library, and training of our added T5-11B system was implemented using the open-source Hugging Face Transformers<sup>2</sup> library.

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<sup>&</sup>lt;sup>1</sup>https://vuejs.org/

<sup>&</sup>lt;sup>2</sup>https://huggingface.co/

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## A Defining the SALSA 🜽 Framework

We provide detail into the SALSA framework, including qualitative examples which helped guide design decisions when building the typology. Table 1 illustrates each final edit type, as organized by Figure 1. During development, we adjusted our scheme based on preliminary annotations with the final goal of SALSA's ability to evenly represent all modes of simplification and the full space of errors.

#### A.1 Quality Evaluation

We organize quality edits by their approach to simplification, as real-world application and models' capability to simplify falls into tiers of *conceptual*, *syntactic* and *lexical* simplification (Stajner, 2021). An ideal simplification system demonstrates a balance of these 'tiers' and incorporates different techniques depending on the original text, context and users (Gooding and Tragut, 2022). Automatic simplification research initially focused on lexical paraphrasing (Siddharthan, 2014), but has since evolved to emphasize the importance of syntactic and conceptual editing (Alva-Manchego et al., 2020).

#### A.2 Error Evaluation

We describe the SALSA error typology, with examples of each type in Table 1. Although despite their sparsity, errors have a far greater impact on fluency and adequacy than individual quality edits (Chen et al., 2023). We refined our definition of errors by focusing on minimizing the amount of error types while retaining the ability to capture the full possibility of simplification ablations. Notably, we specifically exclude a *hallucination* due to its ambiguous definition in related work (Ji et al., 2023), and instead define our error categories to capture any possible hallucination.

## **B** Data Collection

We describe our use of SALSA to collect 19K edit annotations covering 11.6K spans on 840 modelgenerated and human-written simplifications.

#### **B.1** Simplification Data

Data collection is performed on an extended version of SIMPEVAL<sub>2022</sub> (Maddela et al., 2023), including a train set covering state-of-the-art simplification systems and held-out test set of recent LLMs.

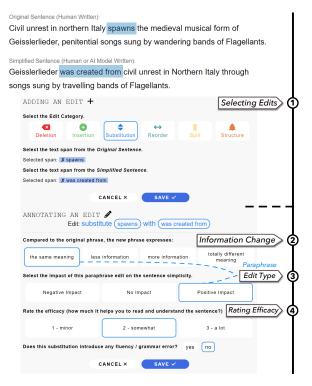


Figure 4: The SALSA annotation process consists of (1) selecting edits, (2) identifying information change, (3) classifying edit type and (4) rating efficacy/severity.

**SALSA Train.** We first extend the 360 simplifications from SIMPEVAL<sub>2022</sub> to 700 simplifications based on 100 complex sentences from Wikipedia articles dated between Oct 2022 and Dec 2022. The complex sentences are unseen during the training of the LLMs and were selected to be intentionally difficult (avg. length of 37.3 words) to enable an evaluation of the models' full capabilities in performing diverse simplification edits. Simplifications are generated by five models including fine-tuned T5-3B and T5-11B (Raffel et al., 2020), MUSS (Martin et al., 2022), a controllable BART-large model trained with unsupervised, mined paraphrases, zero- and few-shot GPT-3.5 (Ouyang et al., 2022), and two human-written references.

SALSA Test. We further gather 20 more complex sentences from Wikipedia articles published in Mar 2023 and generate 140 simplifications using recent LLMs including GPT-3.5, ChatGPT, GPT-4, Alpaca-7B (Touvron et al., 2023) and Vicuna-7B (Chiang et al., 2023), along with T5-3B and T5-11B fine-tuned with control tokens.

#### **B.2** Annotation

As crowd-sourced annotators have shown to have inconsistent quality (Shmueli et al., 2021), we hire 6 undergraduate students from a US university. An-

|                           | Туре                        | Description  | Example  |  |  |
|---------------------------|-----------------------------|--|--|--|--|
|                           | Quality Evaluation          |  |  |  |  |
| Lexical Syntax Conceptual | Elaboration                 | Meaningful and correct information which enumerates the main idea                              | Many volatile organic chemicals, which harm our environment, are increasing in abundance in the lower troposphere.                   |  |  |
|                           | Generalization              | Removes unnecessary, irrelevant or complicated information                                     | Many volatile organic chemicals are increasing in the lower tro-<br>posphere. ( <i>in abundance was removed</i> )                    |  |  |
|                           | Word-level Re-<br>order     | Order of words within a phrase is swapped  | Many organic volatile chemicals are increasing in abundance in the lower troposphere.  |  |  |
|                           | Component-<br>level Reorder | Order of phrases within a sentence is swapped  | In the lower troposphere, many volatile organic chemicals are increasing in abundance.   |  |  |
|                           | Sentence Split              | Independent information converted to two sepa-<br>rate sentences                               | Many volatile organic chemicals are increasing. They are found in abundance in the lower troposphere.                                |  |  |
|                           | Structure<br>Change         | Rewrites voice, tense or structure   | The abundance of many volatile organic chemicals is increasing in the lower troposphere.   |  |  |
|                           | Paraphrase                  | Lexical complexity of the phrase decreases, while the meaning is unchanged                     | Many volatile organic chemicals are being seen more in the lower troposphere.  |  |  |
|                           | Trivial Change              | Adds clarity or removes verbosity, while the lexical complexity and meaning is unchanged       | Many volatile organic chemicals are currently increasing in abundance in the lower troposphere.                                      |  |  |
| Conceptual                | Error Evaluatio             | n  |  |  |  |
|                           | Bad Deletion                | Deleted necessary and relevant content   | Many chemicals are increasing in abundance in the lower tropo-<br>sphere. ( <i>volatile organic was removed</i> )                    |  |  |
|                           | Coreference                 | A reference to a named entity critical to under-<br>standing the main idea is removed          | They are increasing in abundance in the lower troposphere.   |  |  |
| Con                       | Repetition                  | Phrase added or changed but fail to contain novel information or insight                       | Many volatile organic chemicals, which are chemicals, are in-<br>creasing in abundance in the lower troposphere.                     |  |  |
|                           | Contradiction               | Phrase added or changed but clearly contradicts information presented in the original sentence | Many volatile organic chemicals, which are decreasing in our tro-<br>posphere, are increasing in abundance in the lower troposphere. |  |  |
|                           | Factual Error               | Externally verifiable incorrect claim is made by the phrase                                    | Many volatile organic chemicals are increasing in abundance in<br>the lower troposphere when they decide to.                         |  |  |
|                           | Irrelevant                  | New information is introduced which is unrelated to the main idea                              | Many volatile organic chemicals, unlike low vapor pressure chem-<br>icals, are increasing in abundance in the lower troposphere.     |  |  |
|                           | Bad Word-level<br>Reorder   | Presented a new word order with less clarity within a clause                                   | Many volatile organic chemicals are having their abundance in-<br>creasing in the lower troposphere.                                 |  |  |
| Syntax                    | Bad Compo-<br>nent Reorder  | Presented a new clausal order with less clarity  | In abundance in the lower troposphere, many volatile organic chemicals are increasing.   |  |  |
|                           | Bad Structure               | A failed attempt to modify the voice, tense or structure                                       | Many volatile organic chemicals have been increasing in abun-<br>dance in the lower troposphere.                                     |  |  |
|                           | Bad Split                   | Split at an inappropriate location or interrupted the flow of ideas                            | Many volatile organic chemicals are increasing. They are increasing in abundance in the lower troposphere.                           |  |  |
| Lexical                   | Complex Word-<br>ing        | Lexical complexity of the phrase increases, while the meaning is retained                      | Many volatile organic chemicals are proliferating throughout the lower troposphere.  |  |  |
|                           | Information<br>Rewrite      | All information was removed from the phrase and replaced with new information                  | Many volatile organic chemicals are decreasing in abundance in the lower troposphere.  |  |  |
|                           | Grammar                     | Violation of conventional grammar  | Many volatile organic chemicals which are increasing in abun-<br>dance in the lower troposphere.                                     |  |  |

Table 1: Overview of the SALSA edit-level evaluation typology. Original text for the examples: *Many volatile organic chemicals are increasing in abundance in the lower troposphere*.

notators were trained with an in-depth tutorial consisting of broad explanations of simplification concepts, over 100 examples covering each of the 21 SALSA edit types and interactive exercises, completed two rounds of onboarding annotations and were provided continuous feedback by the authors. To concretely measure agreement for each stage of the SALSA framework, we collect annotations in three stages: (1) we have three annotators select edits, (2) a fourth annotator adjudicates the edits into a single selection and (3) the initial three annotators classify and rate the adjudicated edits. Figure 4 illustrates our annotation interface, with further screenshots of our tutorial included in Appendix C.

#### **B.3** Inter-Annotator Agreement

We calculate edit selection agreement (i.e. agreement prior to adjudication) by each token, with Table 2 reporting agreement per edit, further broken down by their type of information change. We observe edit agreement is highly dependent on the edit type and type of information change being performed. High agreements are seen for deletion ( $\alpha$ =0.75), paraphrase (substitution with the same information,  $\alpha$ =0.53), and sentence splits ( $\alpha$ =0.66). Substitution that introduces more information, how-

| Edit                          | Sub-type         | Kripp. $\alpha$ | 3 Agree% | 2 Agree% |
|-------------------------------|------------------|-----------------|----------|----------|
| Insertion                     | More Information | 0.45            | 14%      | 40%      |
| Deletion                      | Less Information | 0.75            | 42%      | 65%      |
| Substitution                  | More Information | 0.15            | 1%       | 11%      |
|                               | Less Information | 0.31            | 7%       | 26%      |
| Reorder                       | Word-level       | 0.12            | 0%       | 13%      |
|                               | Component-level  | 0.41            | 11%      | 38%      |
| Split Sentence Split          |                  | 0.66            | 32%      | 55%      |
| Structure Structure           |                  | 0.25            | 5%       | 25%      |
| Substitution Same Information |                  | 0.53            | 21%      | 51%      |

Table 2: Edit selection inter-annotator agreement measured per token. As Krippendorff's  $\alpha$  (2018) includes unlabeled tokens, we also report the percentage of annotated tokens where at least 2 and 3 annotators agree.

ever, exhibits lower agreement ( $\alpha$ =0.15), due to the subjectivity among annotators on determining whether new tokens contain 'novel' information, as was often mixed up with insertion. Reordering ( $\alpha$ =0.12) and structure edits ( $\alpha$ =0.25) also report lower agreements. Additionally, we find our % rates for annotator agreement are similar to finegrained evaluation frameworks in other text generation tasks (Dou et al., 2022).

## **C** Annotation Tutorial

We include screenshots to highlight the diversity of exercises and interactive elements in our detailed interface tutorial.

# Text Simplification Annotation Tutorial



# Introduction

Welcome! In this project you will read simplified sentences generated by Artificial Intelligence and rate their quality.

This qualification HIT will train you to perform this task. You must be able to:

- · Find the changes our AI made (i.e. "selecting spans")
- Evaluate the quality of each change
- · Identify errors in each change

Here's a big picture of what we're doing:

|   | The ID of the current sentence & total<br>for this task /   | Download a<br>annotate | nd upload sentences to                            |
|---|---|------------------------|---|
|   | < Hit X / Y >   | 00                     |   |
| A sentence before it's simplified                               | Original Sentence (Human Written)<br>Civil unrest in northern Italy spawns the medieval musical form of Geisslerlieder, peniten   |                        | Comment O   |
|   | sung by wandering bands of Flagellants.   | iai songs              |   |
| A sentence before after simplified by<br>a human or an AI model | Simplified Sentence (Human or Al Model Written).<br>Geisslerlieder was created from civil unrest in Northern Italy <u>through</u> songs sung by <u>trave</u><br>bands of Flagellants. | lling                  | Submit extra notes about<br>your annotations      |
|   | EDITS ANNOTATIONS (5/5)   | dd Edit) 🔶             | Add another edit to annotate                      |
|   | substitute (spawns) to (was created from) : good paraphrase   | ۵ <sub>۲</sub>         |   |
| We've found 5 edits for   | delete (the medieval musical form of): good deletion  | ۵,                     |   |
| this sentence, 4 are "good" and<br>1 is "bad"                   | insert (through): bad trivial insertion   | ā 🔶                    | Modify or delete the<br>annotations for each edit |
|   | delete (penitential) : good deletion  | <b>.</b>               |   |
|   | substitute (wandering bands) to (travelling bands): good paraphrase   | ā                      |   |
|   |   |                        |   |
|   |   |                        | Next  |

Figure 5: Landing page introducing annotators to each part of the task. The 10 stages organize different concepts in the SALSA typology.

## Examples

Observe this original sentence:

Original Sentence (Human Written):

Born into slavery in Virginia in 1856, Booker T. Washington became an influential African American leader at the outset of the Progressive Era.

Simplified Sentence (Human or Al Model Written):

Booker T. Washington became an influential African American leader at the outset of the Progressive Era.

This sentence communicates many different facts. Here are just a few:

- · Booker T. Washington was born in Virginia
- Booker T. Washington was born in 1856
- Booker T. Washington was born into slavery
- Booker T. Washington was an influential leader
- · Booker T. Washington was a African American leader
- · Booker T. Washington was a influential African American leader as a result of being born into slavery
- · Booker T. Washington was a leader at the beginning of the Progressive Era

Hover over each piece of information to see which part of the sentence could be deleted to remove that information from the sentence. As you can see, sentences which communicate many ideas may be hard to narrow down whether a span is *significant*.

In this case, the main idea of the sentence is Booker T. Washington is an influential African American leader. Deletions are necessary for text simplification, we just want to ensure this main idea is still being communicated.

Let's put it together with a few other sentences:

| Original Sentence  | (Human Written):  |  |  |  |  |
|--|---|--|--|--|--|
| Like so many   | / hyped books before it, The Midnight Library excited me and gave |  |  |  |  |
| me pause.  |   |  |  |  |  |
| Simplified Sentence (Human or Al Model Written):                           |   |  |  |  |  |
| The Midnight Library excited me and gave me pause.                         |   |  |  |  |  |
|  |   |  |  |  |  |
| Like so many hyped books before it,  |   |  |  |  |  |
| Is the deleted span significant to the main idea of the original sentence? |   |  |  |  |  |
|  | 1 - not at<br>all2 - minor3 -<br>somewhat4 - very<br>much         |  |  |  |  |

Figure 6: Example interactive allowing annotators to see different spans to understand different amounts of relevancy to the *main idea* of the sentence.

## Phrase vs. Syntax Edits

As you can see *phrase edits* can only capture how individual pieces of information or a small set of words change. When the AI creates an edit which modifies the sentence as a whole, this *must* be captured by a structural edit. Here's some examples of overlapping phrase and syntax edits:

| Original Sentence (Human Written):   |   |                     |                                 |                            |  |
|--|---|---------------------|---------------------------------|----------------------------|--|
| The amount that Phoenix spends on criminal enforcement is difficult to quantify 1, |   |                     |                                 |                            |  |
| in part because 2 the City does not classify arrests by housing status.            |   |                     |                                 |                            |  |
| Simplified Sentence  | e (Human or Al Model Writt  | en):                |                                 |                            |  |
|  |   |                     | se an individual's h            | ousing to                  |  |
| organize arre  | sts, it has become  | hard to find out ho | w much <mark>it</mark> spends o | on policing <sub>1</sub> . |  |
|  |   |                     |                                 |                            |  |
|  |   | structure 🚺 - 1     |                                 |                            |  |
|  | How does the edit impact the simplicity of the phrase?  |                     |                                 |                            |  |
|  | positive  | no impact           | negative                        |                            |  |
|  | Rate the severity:  |                     |                                 |                            |  |
|  | 1 - Minor   | 2 - Somewhat        | 3 - A lot                       |                            |  |
|  |   |                     |                                 |                            |  |
|  | Explanation: This edit changes the order of the clauses in the sentence. Because the sentence is trying to communicate cause and effect (quantifying spending is difficult because a lack of data), the edit moves the effect before the cause. |                     |                                 |                            |  |
|  | structure <b>4</b> - 2<br>How does the edit impact the simplicity of the phrase?  |                     |                                 |                            |  |
|  | positive  | no impact           | negative                        |                            |  |
|  |   |                     | 5                               |                            |  |
|  | Rate the efficacy:  | a commutat          | 0.014                           |                            |  |
|  | 1 - Minor   | 2 - Somewhat        | 3 - A lot                       |                            |  |
|  | Explanation: This edit simply moves 'because' before 'in part'<br>This adds clarity to the order information is being presented.  |                     |                                 |                            |  |
|  |   |                     |                                 |                            |  |

Figure 7: One of the 100 sentence examples provided to annotators, highlighting different types of structure edits existing within the same sentence.